



With the aim of enhancing and expanding its knowledge, technical and human assets, MODPRO S.r.l. has adopted, since its establishment in 2021, an Integrated Quality, Environment and Safety Management System, which forms an integral part of the company's activities and business policies. This entails the company's commitment to the design, implementation and continuous improvement of a quality, environmental and safety management system that takes into account and satisfies a diverse set of requirements, consisting of:

- Requirements of UNI EN ISO 9001:2015;
- Requirements of UNI EN ISO 14001:2015;
- Requirements of UNI EN ISO 45001:2018;
- **Mandatory requirements** applicable to the company's activities;
- Requirements adopted from the **customer system**, including all **interested parties**;
- Other **company requirements**.

Quality must be understood as a corporate value in which everyone identifies, while the tools provided by the Integrated Management System must be seen as support for improving one's work. In order for the Integrated Management System to ensure maximum added value to the company's quality processes, it must guarantee the improvement of methodologies, the re-evaluation of human resources, and the accurate management of information on the results achieved. MODPRO S.r.l. embraces the philosophy of continuous improvement, making use of all indications obtained from the systematic identification of its weaknesses.

The reference points of the Integrated Management System are the documented information relating to processes and their planning and control, serving as a management tool for every company activity.

The founding values of MODPRO's policy are dedication to customers and interested parties, professional excellence, reliability of the services offered, transparency, fairness, innovation and creativity.

The protection of the health of the company's employees and collaborators is achieved through the planned, monitored and implemented execution of all necessary actions in accordance with national and European legislation and the standards defined by OHSAS UNI EN ISO 45001:2018.

The creation of safe workstations and working environments: all company employees are entrusted with the responsibility of working safely and therefore of protecting themselves, their colleagues and the environment. Similar responsibilities must also be adopted by collaborators, who will be selected and monitored also in relation to their safety performance.

Environmental protection is an integral part of MODPRO's values and culture, where everyone is committed to adopting increasingly advanced measures within the company's field of activity. This constant focus on Quality, Environment and Occupational Safety fits perfectly with the quality of the service provided, in such a way as to balance the needs arising from management systems with ethical and economic requirements. In fulfilling all of the above, the Company undertakes to fully comply with all applicable laws, regulations and/or good technical practice standards.

The above-mentioned guidelines of the Quality, Environment and Safety Policy, set out and kept up to date through this document, translate into specific commitments by the Management, which establishes the following:

- The development of services must be guaranteed while, at the same time, maintaining the high level of reliability achieved.
- Considering market trends, it is even more essential and non-delegable for every member of the company (partner, supplier or collaborator) to commit to maintaining high quality standards.



- Availability must be demonstrated, customer requests must be managed competently, and all necessary tools must be used to increase the number of those who rely on MODPRO for the services it can offer.
- The Management of MODPRO has direct responsibility for the Integrated Management System and undertakes to periodically set concrete and achievable objectives, as indicated in the “Management Review” document, to make available all resources — human, technical and financial — necessary to pursue these objectives, and to verify their achievement through the system review process.
- It is ensured that customer needs and expectations are clearly understood within existing processes, and that the level of customer satisfaction with the services provided can be measured.
- Constant control over service quality is ensured in advance, through verification actions during the key stages of design, and systematically for consulting activities, construction site safety coordination and works supervision.
- It is ensured that equipment is used, operating procedures are adopted, employees are trained and instructed, and operations are carried out in such a way as to protect workers, the company’s own assets and those of third parties, as well as the environment in which the company operates;
- Emergency or accident situations that may occur during company activities must be addressed rapidly, efficiently and effectively.
- The Management of MODPRO undertakes to ensure that the guidelines set out herein are disseminated and assimilated by all personnel operating at the various levels, using all internal communication tools in place.

Every person working within MODPRO is called upon to actively participate in the commitment arising from this policy: everyone’s awareness and sense of responsibility must always be fostered by the certainty of achieving constant optimisation of their own performance.

Specific objectives derive from this policy and are periodically reviewed within the framework of the Management Review.

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